

Date: - 30/09/2015

HSC Masurha : - PIPRAHI BLOCK

FGD with VHSNC



Md Jalaluddin ansari, Manju devi(ASHA), Santi Kumari(ANM), Sashi Prabha With Other VHSND Members at Masurha HSC PIPRAHI.



Anganwadi Center
Masurha HSC Piprahi

Participants

| Name | Age | No Children | Qualification |
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| Md Jalaluddin Ansari Husband Of Mukhiya (Mukhiya is Chairperson but her husband is the defacto Mukhiya) | 45 | 4 | Inter |
| Manju devi(ASHA) | 36 | 4 | Metric |
| Santi kumari (ANM) | 26 | 2 | Inter |
| Sashi prabha(Uddeepika) | 27 | 2 | MA |

Role of the VHSC

_Only two members were ANM and Manju Devi were present and Mukhiya's husband was de facto members

| Reference Point | Response |
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| <ul style="list-style-type: none"> How does the committee ensure the health and well being of the beneficiaries are met? | Committee does meet but its clear role couldn't be specified |
| <ul style="list-style-type: none"> What public awareness programs has the committee started within the village to spread the knowledge of essentials of health programs? | No clear response |
| <ul style="list-style-type: none"> How does the committee conduct village health plans and assessments? | No assessment has been done by the committee |
| <ul style="list-style-type: none"> How often are the village assessments conducted? | No response . Assessment is done by AWW and ASHA by VHSNC has not done any assessment |
| <ul style="list-style-type: none"> How does the committee prioritize the indentified problems related to health? | Whatever comes to view , decision is taken on that basis . We decide on the basis of the immediate need as was done in AWC 40 was served. We cleaned the garbage in the village with two years fund of Rs. 12000. |
| <ul style="list-style-type: none"> How does the committee prioritize the indentified problems related to nutrition? | No response. Its decided by Mukhiya as was obvious from the response |

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| <ul style="list-style-type: none"> How often are the reports sent to the Medical Officer of the PHC? | Report is deposited to the PHC . This is a paper formality |
| <ul style="list-style-type: none"> How does the committee monitor the health activities that are conducted in the village such as <ul style="list-style-type: none"> Village Health & Nutrition Day, Mothers meeting Health camps Any other health event at village level | <u>No such monitoring is done</u> |
| <ul style="list-style-type: none"> What are the constraints faced when conducting the household survey in the village? | <u>Not constrains</u> |
| <ul style="list-style-type: none"> How does the committee supervise and guide the work of the ANM the Sub Centre work plan? (Plans for the monthly reports, discussion and actions to be pursued) | No such activity |
| <ul style="list-style-type: none"> Are all births and deaths in the village registered?. | AWW does the registration. ANM sends the report |
| <ul style="list-style-type: none"> Does the committee meet once a month, what are issues discussed during these meetings? | No actual meeting ever done |
| <ul style="list-style-type: none"> How often the committee organizes the Public Dialogue? Is the Medical Officer of the Primary Health Care Centre present during these events? | No one ever visited the VHSNC meeting. |
| <ul style="list-style-type: none"> How are ASHA recruited and trained/assisted with their duties? | Mukhiya has done in AAM SABHA |
| <ul style="list-style-type: none"> How does the committee ensure the left-out pockets of population in and around | No left out packet is ever identified |

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| the village are covered by ASHA, ANM and outreach health services? | |
| <ul style="list-style-type: none"> How does the committee ensure the most poor and vulnerable people in the village have access to the health services? | But actually no visits is done , whoever is in need comes to seek medical help . ASHA is connected to every family. AWW never makes Home Visit . |

VHSC Untied Grants

| Reference Point | Response |
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| <ul style="list-style-type: none"> Is the committee given guidelines on utilization of untied grants? How are the grants/funds managed? | No clear cut guidance. We used in clearing drainage / is decided on the public demands |
| <ul style="list-style-type: none"> How are the funds allocated? What are the criteria used to prioritize the allocation? | Its used on the basis of immediate priority. ANM is fearful about spending the money. |
| <ul style="list-style-type: none"> Has there been lack of funds for a certain activity? | Its usual that fund is not adequate . |
| <ul style="list-style-type: none"> Are the entire essential instruments required for the organization of Village Health & Nutrition Day in the village by the ANM, readily available? Who maintains these instruments and are there sufficient funds for maintaining them? | No such. What is available is maintained by ANM. Some weighing machine, IUCD instrument was purchased. |
| <ul style="list-style-type: none"> What activities has the committee undertaken for the Total Sanitation Campaign? | No clarity |
| <ul style="list-style-type: none"> How does the VHSC distribute the fund for village level activities, | Not clear |

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| <ul style="list-style-type: none"> ○ Cleanliness and sanitation drive, ○ School health activities, ○ Building transport communication link for transferring the patient to health facilities, ○ Health awareness activities, ○ House hold surveys, ○ Improving the facilities of the Anganwadi centre ○ Any other developmental activities for the village/community. | |
| <ul style="list-style-type: none"> • Can committee elaborate upon the utilization of funds for wall writing of slogan on health and sanitation along with awareness activities in the village? | No such activity |
| <ul style="list-style-type: none"> • How does the committee utilize the funds during the relief camps or supplies such as in case of flood? Does the committee maintain the stock of chlorine/Halogen tablet for purification of water, ORS, bleaching powder etc during such time of crisis? | No such activity |
| <ul style="list-style-type: none"> • Does the committee maintain its accounts for the funds received and the expenditure incurred by the committee? | ANM maintains the details of fund utilisation |
| <ul style="list-style-type: none"> • How often does the committee submit the utilization certificate and statement of expenditure for the money received to the Primary Health Centre? | Utilisation Certificate is submitted to PHC on time . |

Accessibility (of public health facilities)

| Reference Point | Response |
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| <ul style="list-style-type: none"> • Which is the nearest (govt) facility for seeking care for Minor ailments? How far is it from the village, how | Sitting in the HSC, but very few come. The main hospital is PHC, PIPRAHI. |

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| accessible is it (is transportation available for the facility whenever needed)? | |
| <ul style="list-style-type: none"> Which is the nearest (govt) facility for seeking care for Major ailments? How far is it from the village, how accessible is it (is transportation available for the facility whenever needed)? | PHC Piparahi , if referred they go to Sadar Hospital , Sheohar |
| <ul style="list-style-type: none"> Include a question on means of transportation and travel time. | Ambulance is generally available. But private means too is used |
| <ul style="list-style-type: none"> Are the working hours of the health facility convenient for you? | Working hour is not convenient. Staff and doctor are not available in the PHC most of the time. |
| <ul style="list-style-type: none"> Can you get the desired services easily at the government facility (do you need personal references, pay bribe)? | Available services are given easily |
| <ul style="list-style-type: none"> Do the people (of the village) carry special entitlement documents (referral cards, JSY cards, MCH/Immunization card, RSBY cards) for availing the specific services? Do they get preferential treatment if you carry such documents? | Yes they carry RI card (MCP). Yes it gives some edge. JSY payment is a big problem as opening of accounts is the most tedious job. Banks doesn't support. Since last six months JSY money has not been made. Attitude of the PHC is very not supportive . |

Quality concerns

| Reference Point | Response |
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| <ul style="list-style-type: none"> What is the quality of consultation, time spent by the doctor/nurse/ANM? Whether all doubts were cleared by the doctors/health staff and explained clearly? | PHC does not have the services or medicine No response on the quality of consultation. |
| <ul style="list-style-type: none"> What is the usual waiting time? Do you get all the services that they need in the facility? What do you do if they need more/additional services? | Its long and usually the doctors are not available . Medicine is not available all the time . Will go to Sadar Hospital or private |

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| <ul style="list-style-type: none"> Do you have to pay user charges, for what, how much? | No such charges are taken |
| <ul style="list-style-type: none"> Do you have to bribe the providers to get services, whom do they bribe, how much? | No response |
| <ul style="list-style-type: none"> Have the government health services improved in the last few years (since NRHM)? | Yes , to some extent . |
| <ul style="list-style-type: none"> What services/facilities need to be improved further? | |

Services Entitlements and Payments (for JSY)

| Reference Point | Response |
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| <ul style="list-style-type: none"> Are you aware of different government health programs (JSY, JSSK, RBSK, RSBY)? What is the primary source of information about these schemes? Do you get the intended benefits of these schemes? | Not very much clear except JSY |
| <ul style="list-style-type: none"> Do you get registered for JSY, immunization of your children? How do you get registered for the schemes/services? | Registration is done at AWW and ASHA helps in getting them registered . |
| <ul style="list-style-type: none"> Do the ANMs make home visits, how frequently? And are you aware what they do during the home visits? | ANM couldn't make home visits as she was deputed in PHC for medicine distribution . |
| <ul style="list-style-type: none"> Do the ASHAs make home visits, how frequently? And are you aware what they do during the home visits? | Yes they do the home visits . They counsel and communicate about the impending activities . This develop rapport and consequently are helpful in medical needs .Mobilise for RI and other services |
| <ul style="list-style-type: none"> Are health camps organized in your | No , not in near future |

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| village? If yes, for what services, how frequently? | |
| <ul style="list-style-type: none"> Do you know if the beneficiaries receive payments for JSY on time? Do you get the full amount? Do you have to pay bribes for such payments? | No bribe has to be paid , but since last six months the JSY payment has not been done . Owing to hurdles in opening of bank accounts and the attitude of the PHC staff . |
| <ul style="list-style-type: none"> What additional health services/facilities do you need? | First the existing be strengthened |